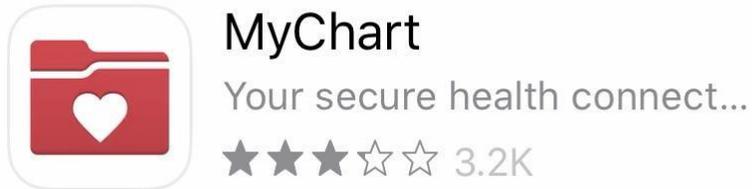


## CPCMG Video Visit Instructions

Participation in CPCMG Video Visits requires a patient's caregiver to have an active MyChart account. If you do not have an account, please call your local CPCMG office to set one up.

1. Download the MyChart app on your Android or Apple phone.



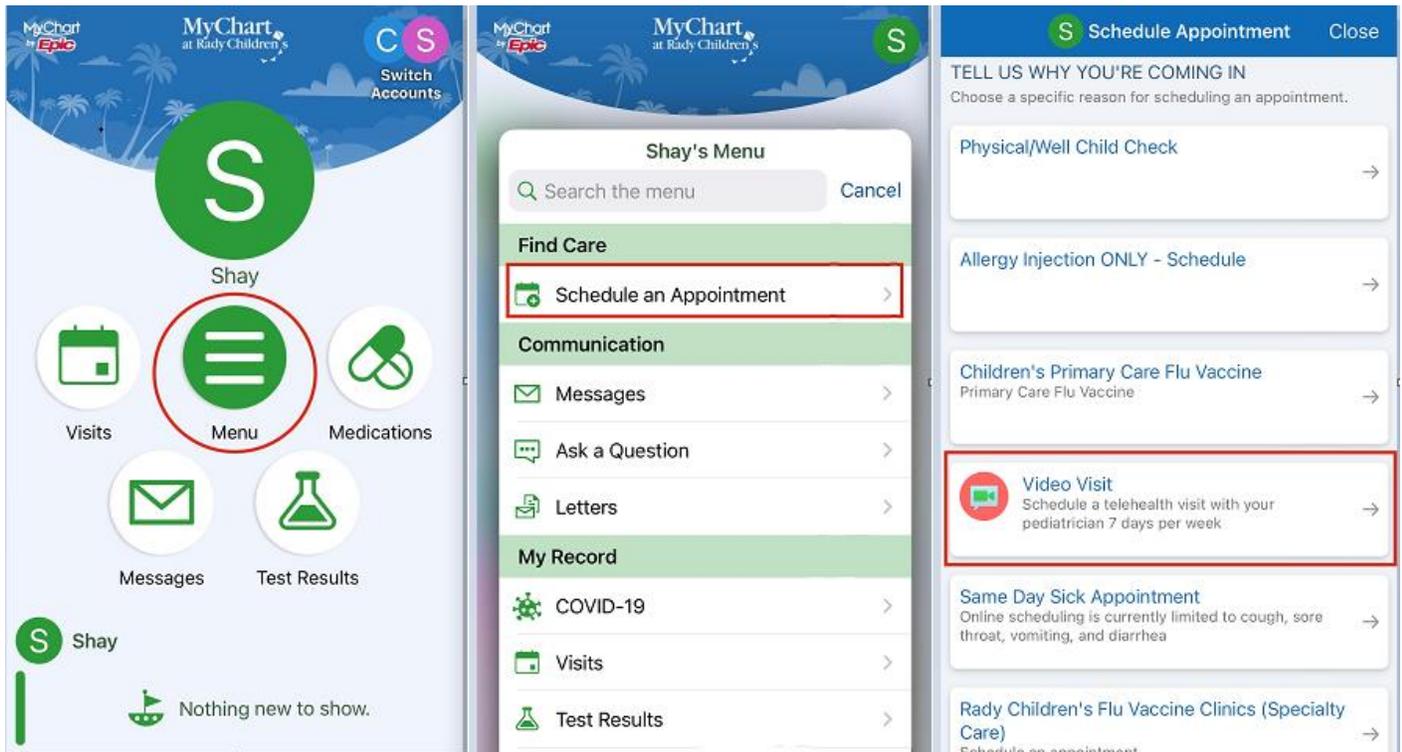
2. Open MyChart and select Rady Children's Hospital as your health care organization.



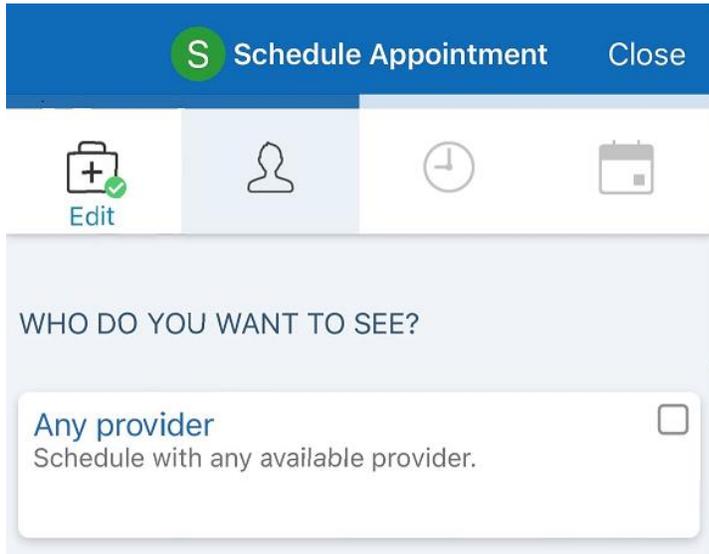
3. Log in with your MyChart credentials. If you don't remember your username or password, you can retrieve them from the log in page.



4. Select the child needing a visit. Then select Menu > Schedule an Appointment > Video Visit.

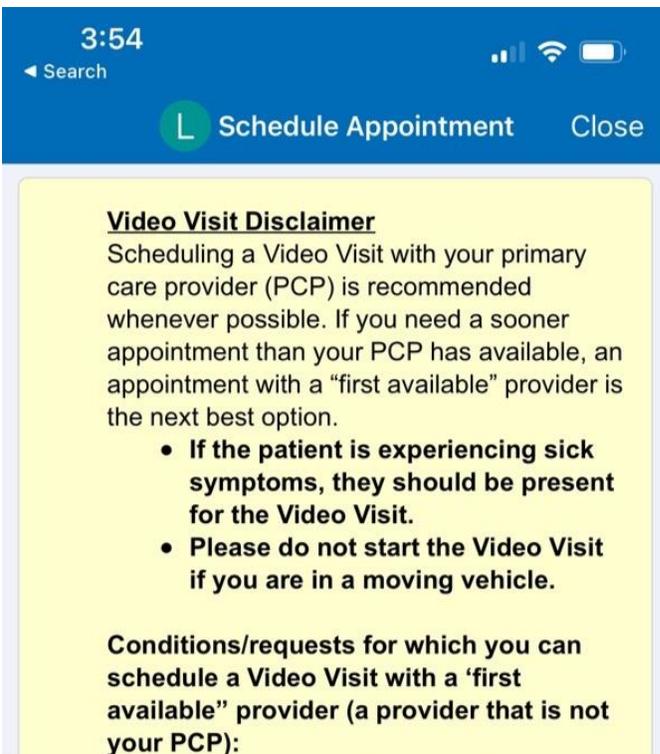


5. Select the clinician you prefer to see or the “next available Video Visit provider.”



The screenshot shows a mobile application interface for scheduling an appointment. At the top, there is a blue header with a green circle containing the letter 'S', the text 'Schedule Appointment', and a 'Close' button. Below the header is a navigation bar with four icons: a first aid kit with a checkmark and the word 'Edit', a person icon, a clock icon, and a calendar icon. The main content area is light blue and contains the text 'WHO DO YOU WANT TO SEE?'. Below this text is a white search box with the text 'Any provider' and a subtext 'Schedule with any available provider.' and a small square icon on the right.

6. Please read the “**Video Visits Disclaimer**” to see which types of visits are suitable to be seen by a clinician that is **not** your primary pediatrician.



The screenshot shows a mobile application interface for scheduling an appointment. At the top, there is a blue header with a green circle containing the letter 'L', the text 'Schedule Appointment', and a 'Close' button. Below the header is a navigation bar with a search icon and the word 'Search', and status icons for signal strength, Wi-Fi, and battery. The main content area is light blue and contains a yellow box with the text 'Video Visit Disclaimer'. The text in the yellow box reads: 'Scheduling a Video Visit with your primary care provider (PCP) is recommended whenever possible. If you need a sooner appointment than your PCP has available, an appointment with a “first available” provider is the next best option.' followed by two bullet points: '• If the patient is experiencing sick symptoms, they should be present for the Video Visit.' and '• Please do not start the Video Visit if you are in a moving vehicle.' Below the yellow box, the text reads: 'Conditions/requests for which you can schedule a Video Visit with a “first available” provider (a provider that is not your PCP):'

7. Select a convenient visit time. Note: Video Visits can be scheduled up to 24 hours in advance.

**S** Schedule Appointment Close

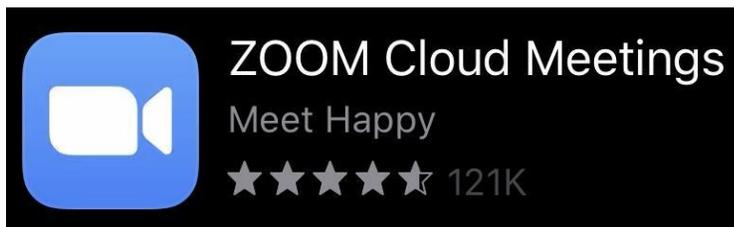
**Thursday May 26, 2022**

4:45 PM	5:45 PM	6:15 PM
6:30 PM	6:45 PM	7:00 PM
7:15 PM	7:45 PM	8:00 PM
8:15 PM	8:30 PM	8:45 PM

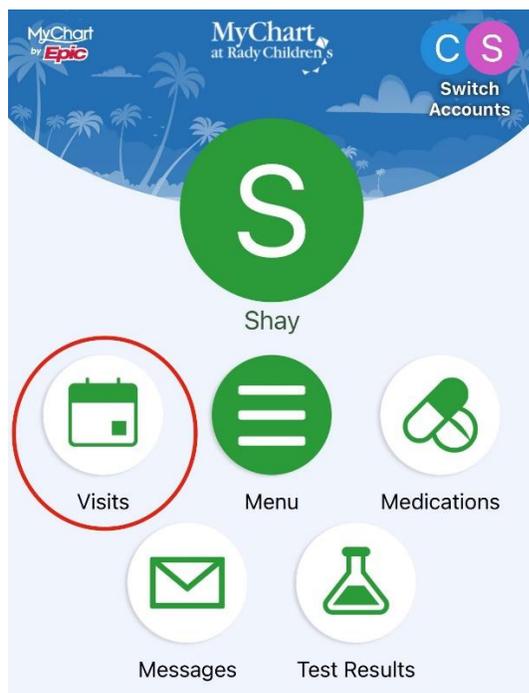
**Friday May 27, 2022**

8:30 AM	8:45 AM	9:00 AM
9:15 AM	9:30 AM	9:45 AM
10:00 AM	10:15 AM	10:30 AM
10:45 AM	11:00 AM	11:15 AM
11:30 AM	11:45 AM	1:00 PM
1:15 PM	1:30 PM	1:45 PM
2:00 PM	2:15 PM	2:30 PM

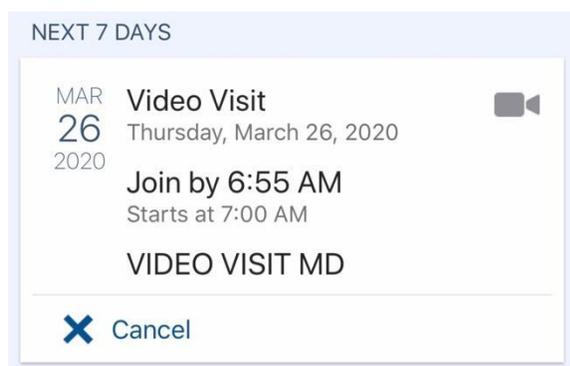
8. After scheduling your visit, please download the ZOOM Cloud Meetings app.



9. Five to ten minutes before your scheduled visit, log on to MyChart and select "Visits."



10. Select your scheduled Video Visit.



11. Tap Begin Visit.

